

Isa Prebreza

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📍 Rr. Hajrullah Zymi, Fushe Kosove, Kosove



Experience

Co-owner in a restaurant

Mar 2025 - Apr 2026

"Nën Pisha"

Sllatine e Madhe, Fushe Kosove

- Oversaw daily operations, including staff management, inventory control, and customer service to ensure exceptional dining experiences.
 - Collaborated with local suppliers to source fresh ingredients, enhancing menu quality and supporting community businesses.
 - Trained and mentored staff, fostering a positive work environment that led to improved employee retention rates.
 - Designed seasonal menus in collaboration with chefs, incorporating customer feedback to drive sales.
- Facilitated staff meetings to discuss performance metrics and service improvements, fostering a culture of continuous growth.
 - Conducted market research to identify trends and adapt offerings to meet evolving customer preferences.
 - Maintained an inviting and safe atmosphere, prioritizing customer comfort and satisfaction in all aspects of the dining experience.
 - Monitored competitor activities to stay informed of industry trends and adjust business strategies accordingly.

Supply Manager

Feb 2019 - Apr 2026

Holiday Resort Sh.p.k.

Sllatine e Madhe, Fushe Kosove

- Developed and implemented supply chain strategies to optimize inventory management and reduce costs.
- Coordinated with suppliers to negotiate contracts and ensure timely delivery of materials.
- Analyzed market trends to forecast demand and adjust supply levels accordingly.
- Established and maintained strong relationships with vendors to improve collaboration and performance.
- Implemented best practices for inventory control to maintain optimal stock levels and minimize waste.
- Created detailed reports on supply chain performance to inform strategic decision-making.

Manager at restaurant

Don Caffè House

Fushe Kosove

Feb 2017 - Feb 2019

- Monitored inventory levels and managed supplier relationships to optimize costs and minimize waste.
- Created and maintained a budget to control expenses and maximize profitability.
- Collaborated with local vendors to source high-quality ingredients, enhancing the overall menu offerings.
- Resolved customer complaints promptly and effectively, maintaining a high level of customer loyalty.
- Oversaw daily operations of the restaurant and coffee bar, ensuring the highest level of customer satisfaction.

Manger at Restaurant

Viva Fresh

Fushe Kosove

Jun 2013 - Jan 2017

- Oversaw daily operations of the restaurant, ensuring high standards of service and customer satisfaction.
- Monitored and analyzed sales data to identify trends and adjust marketing strategies accordingly.
- Resolved customer complaints and feedback promptly, enhancing overall customer loyalty.
- Established and maintained relationships with suppliers to ensure quality and timely product delivery.
- Designed and updated the restaurant menu based on seasonal ingredients and customer preferences.
- Scheduled staff shifts to ensure adequate coverage during peak hours while optimizing labor costs.

Basketball referee

Basketball Federation of Kosovo

Prishtina

Sep 2007 - Feb 2021

- Was a job done mainly during weekends, and in all the next jobs I attended it was agreement that I will be present during the games planed for particular dates
- Ensured fair play and maintained the integrity of the game by enforcing rules and regulations consistently.
- Communicated effectively with players and coaches to clarify decisions and foster a positive game environment.
- Monitored player conduct and game flow to maintain a safe and competitive atmosphere on the court.
- Participated in ongoing training sessions to stay updated on rule changes and best practices in officiating.
- Developed strong relationships with coaches and players to enhance communication and reduce misunderstandings.

Education

Bank and Finance - Bachelor's Degree

AAB College

Fushe Kosove, Kosovo

Computer Technican - High School Diploma

Minatori

Fushe Kosove, Kosovo

Skills

Team Leadership



Adaptability



Problem-solving



Relationship Building



Customer Service



Operational Management

